

Ms Monica Pfeffer

Director Social Policy

Department of Human Services



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Monica Pfeffer is the Director of the Social Policy Branch, which has responsibility for advice to Ministers and leadership across DHS on broad social and distributional issues including social ex/inclusion, health inequalities and the intersections of gender, sexuality, diversity and disadvantage. Monica is leading a number of initiatives to improve policy and writing skills across DHS, is an active speaker for and member of IPAA, a graduate of the ANZSOG Executive Fellows Program, a busy mentor to graduates across the VPS and potential leaders in DHS, teaches into public policy courses at a number of universities and is a member of the Advisory Committees for the Swinburne Institute of Social Research and the Key Centre for Women's Health in Society at the University of Melbourne. She is the author of a forthcoming practitioner's Occasional Paper as part of the ANZSOG/SSA partnership, entitled *So What's New? Innovation versus Novelty in Human Services Delivery*.

Monica has worked in the Victorian Public Service since 1982. She came to the Victorian Public Service from Monash University where she tutored in politics for three years. Having begun in the Office of Women's Affairs in the Department of the Premier and Cabinet, she has occupied a variety of positions in the former Community Services Victoria, the former Older Persons Planning Office, the former Department of Health and Community Services and the Department of Human Services before further stints in the Department of Premier and Cabinet in 2000 and 2001. Recent appointments in DHS include Manager of Juvenile Justice and Manager of Coordinated and Home Care before taking up her current appointment as Director of Social Policy in January 2004.