

Building leadership in public management and policy



the Australia and New Zealand
School of Government

Leadership in Times of Crisis

An ANZSOG Workshop for Senior Executives



ANZSOG Executive Workshop

Course leader

Professor Paul 't Hart

Research School of Social Sciences, Australian National University
Utrecht School of Governance, The Netherlands

Enquiries

Executive Education

T +61 3 9035 3207

executive.education@anzsog.edu.au

www.anzsog.edu.au



Message from the Dean

Thank you for considering ANZSOG's Executive Workshop as part of your professional development.

Participating in an ANZSOG initiative is about meeting the educational requirements of future public sector leaders. Each workshop is tailored to the specific needs of our Government partners. By taking part, participants are introduced to a range of valuable knowledge and skill sets, analytical thinking, and decision-making that aim to strengthen their ability in their role and in turn the community.

Of the many special features of the School, I am proud of the life-long learning experience participants gain to help drive change – that in turn brings about better policy implementation and service delivery.

I invite you to take a closer look at ANZSOG by taking part in our executive workshops where we strive to bring out the best, in the best.

Allan Fels, AO

ANZSOG Executive Workshop Leadership in Times of Crisis

Who should attend?

This workshop will be valuable to all senior executives in the public sector. Any SES-level manager who needs to play a leadership role during a crisis – no matter what form it takes - will find the workshop useful.

The program

This intensive workshop is designed to strengthen senior executives' capacity to deal strategically with a wide range of possible crises their organisations face. Drawing upon a world-wide, cross-sectoral research base covering natural disasters, industrial accidents, economic breakdowns, political scandals, escalated social conflicts, terrorist events and major policy fiascoes, the workshop encourages active learning through a combination of case study exercises, role-playing, peer feedback, and encounters with expert witnesses from both the public and private sectors.

Participant benefits

At the end of the program participants will be better equipped to:

- conceptualise the distinctions between incidents, emergencies and crises, and understand the different leadership challenges they entail
- understand the difference between operational and strategic approaches to crisis management
- spot and deal with key traps to avoid in handling crises
- anticipate and operate effectively in the post-acute phase of emergency/crisis management.

Learning approach

Excellence in teaching and learning is central to ANZSOG's mission. ANZSOG's executive workshops provide a stimulating and intellectually rigorous learning experience. The workshop includes guest presentations by public sector leaders, role-playing, panel discussions with expert witnesses and interactive discussion throughout and use of real-world public sector examples.

‘...this intensive workshop is designed to strengthen senior executives’ capacity to deal strategically with a wide range of possible crises their organisations face’.



Course leader

Professor Paul 't Hart

Paul 't Hart has been at the forefront of international research, training and evaluation in public sector crisis management since the late 1980s. He co-authored the prize-winning *The Politics of Crisis Management: Public Leadership under Pressure* (Cambridge University Press 2005) as well as more than 10 other monographs and edited collections on the causes, responses to and consequences of a wide range of critical contingencies. He has taught and trained crisis management to thousands of political, public service, military and police leaders in Europe, the United States and Australia.

Paul is a Fellow at ANZSOG and leads the *Towards Strategic Leadership* program for emerging leaders. He is also the subject leader for the ANZSOG Masters subject, Leading Public Sector Change.

Workshop fees

\$A2,500 including GST

Fees include all meals during the course and all materials.

ANZSOG alumni receive a 15% discount.

How to register

Online

Search 'ANZSOG - Leadership in Times of Crisis'.

Email

Complete and email the registration form to: executive.education@anzsog.edu.au

Fax

Complete and fax the registration form to: +61 3 9650 8785

Indicate your preferred payment method.

Enquiries

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About ANZSOG

ANZSOG, the Australia and New Zealand School of Government, is a consortium of governments, universities and business schools dedicated to delivering tailored programs that meet the real world challenges of public sector managers.

With its unique structure, ANZSOG's programs are drawn from its networks of inter-government jurisdictions and its access to leading international academics and practitioners. The programs feature a dynamic mix of innovative, world-class professional development, education and training in the craft of public administration, policy and management.

ANZSOG has three flagship programs: Executive Programs and Workshops, the Case Program and the Research Program.

ANZSOG's Executive Programs and Workshops offer a post-graduate qualification and a range of executive courses that aim to strengthen the leadership and management capability of future public sector leaders.

- Executive Master of Public Administration is a two-year part-time graduate program for middle management sponsored by the participants' department. The program is taught by leading academics and practitioners from Australia and New Zealand; past presenters have included Prime Ministers, Premiers and chief executives of government departments.
- Towards Strategic Leadership is a unique program that blends personal leadership development with public sector focussed content. This two-week residential program is presented by a range of local and international presenters and is aimed towards people who are moving from tactical into strategic leadership roles in government, i.e. people facing senior executive responsibilities for the first time.

- Executive Fellows Program is a three week residential program tailored at the executive level and is also sponsored by the participants' respective departments. ANZSOG sources world experts to develop the strategic leadership and managerial skills of senior public sector executives.
- The Executive Workshops are conducted throughout the year and offer middle-to-senior managers customised courses that meet specific educational needs identified by ANZSOG government partners.

The Case Program is responsible for producing original case studies based on real public sector situations that are used for teaching purposes in the School's executive programs. The case library offers over 100 quality, topical cases in public sector management development. They focus on current events and issues in Australia, New Zealand, Commonwealth Nations, the Pacific and South Eastern Asia.

The Research Program aims to develop innovative, cutting-edge research into public administration, policy and management. The program's distinctive approach favours networked, collaborative research that delivers practical solutions and outcomes for governments whilst offering a number of research activities such as public lectures, conferences and publications.

Along with ANZSOG's programs, the School holds a number of collaborative initiatives with its partners and key national and international networks that provide a platform for policy development, research and analysis.

For further information about the School's programs, activities and forthcoming initiatives please visit our website www.anzsog.edu.au

ANZSOG

PO Box 230 Carlton South
Victoria 3053 Australia
T +61 3 8344 1990
F +61 3 9650 8785
ACN 102 908 118
ABN 69 102 908 118
www.anzsog.edu.au

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